



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

**Adult Day Programs
Most Common Deficiencies for All Visit Types in 2017**

This is an analysis of the most common deficiencies cited in 2017 for Adult Day Programs (ADP) for all visit types. The Quality Assurance Unit reviewed all 842 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you an ADP licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

Most common deficiencies cited when citations were issued during all ADP visit types	This requirement can be found in Title 22 of the California Code of Regulations, Division 6:		This deficiency's percentage of the total deficiencies cited for all visits
	Regulation Section Title	Regulation Section	
Hot water temperature controls shall be maintained to automatically regulate temperature of hot water delivered to plumbing fixtures to attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	82088(e)(1) 80088(e)(1)	9%
The program site shall be clean, safe, sanitary, and in good repair at all times for the safety and well-being of clients, employees and visitors.	Buildings and Grounds	82087(a)	8%
The program site shall be safe at all times for the safety and well-being of clients. Disinfectants, cleaning solutions, poisons, and other items which could pose a danger to clients shall be stored where inaccessible to clients.	Buildings and Grounds	82087(a)(3)	7%
Every facility licensed or certified pursuant to this chapter shall have one or more carbon monoxide detectors in the facility that meet the standards established in Chapter 8 (commencing with Section 13260) of Part 2 of Division 12. The department shall account for the presence of these detectors during inspections.	Carbon monoxide detectors required; inspection	H&S 1503.2	6%

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Staff shall receive first aid training from persons qualified by such agencies as the American Red Cross.	Health-Related Services	82075(f)	5%
The licensee shall provide care and supervision necessary to meet the client's needs and all services specified in the admission agreement.	Responsibility for Providing Care and Supervision	82078	3%
Good physical health of personnel shall be verified by a health screening, including a T.B. test, performed by or under the supervision of a physician, not more than one year prior to or seven days after employment or licensure.	Personnel Requirements	82065(g)(1)	2%
If the client has an existing needs appraisal or individual program plan (IPP) completed by a placement agency, or a consultant for the placement agency, the plan may meet the requirements of this section provided that the needs appraisal or IPP is not more than one year old.	Needs and Services Plan	82068.2(d)(1)	2%
Each client shall be free from corporal or unusual punishment, infliction of pain, humiliation, intimidation, ridicule, coercion, threat, mental abuse, or other actions of a punitive nature.	Personal Rights	82072(a)(3)	2%
Storage areas for disinfectants, cleaning solutions, and poisons shall be locked. Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	2%
Prior to working, residing or volunteering in a licensed day program, all individuals subject to a criminal record review shall request the licensee or applicant for a license to request a transfer of a criminal record clearance from another facility or Trustline.	Criminal Record Clearance	82019(e)(2)	2%

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The licensee shall develop, maintain, and implement a written plan for the orientation, continuing education, on-the-job training and development, supervision, and evaluation of all direct care staff. Direct care staff shall receive a minimum of 8 hours a year of training, documented.	Personnel Qualifications and Duties	82065.1(d)(1)	2%